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OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS
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TELEPHONE NO.040-27843385, FAX NO.040-27810499



No. AN/I/2004/APAR CORR/VOL-XVI

Dated 04.09.2020

(Through Website only)

- To,
1. The DCDA I/C, PAO (ORs) EME, Secunderabad.
 2. The ACDA I/C, AAO (Army) Visakhapatnam.
 3. The ACDA I/c, PAO (ORs) AOC, Secunderabad.
 4. All Sub Offices.
 5. All SAOs/AOs/AAOs in Main Office.

Subject: PAR Submission on SPARROW.

Reference: AN(E-IDAS)/10589/SPARROW/Vol-III dt 02.09.2020

A Copy of Hqrs Letter cited under reference on issues in submission of PARs on SPARROW is herewith circulated for information and necessary action.

ACDA(AN) has seen.

M.V. Subrahmanyam
SAO(AN)



भारत सरकार
Govt. of India

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रक्षा मंत्रालय
Ministry of Defence

No. AN (E-IDAS)/1058/SPARROW/Vol-III

Date: 02/09/2020

To,

All PCsDA/CsDA
PCA (Fys) Kolkata

Sub: Issues in submission of PARs on SPARROW.

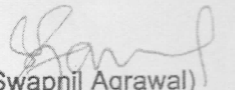
This HQrs is in receipt of multiple references regarding error in e-signing of PAR resulting in non-submission of the same, while some officers have reported problems in login into the SPARROW portal.

2. The issue of e-signing was taken up with NIC, which has advised the following:
 - i. Use of Microsoft Edge or Internet Explorer or "Incognito" mode of other browsers for submission of PARs or,
 - ii. Use of updated versions of web browsers and clean the Cookies and Cache before trying to submit the PARs.

Steps to clean the Cookie and Cache:

- a) For Google Chrome browser, go to Setting >> Privacy and Security >> Clear browsing data >> Clear data.
 - b) For Mozilla Firefox browser, go to Option >> Privacy & Security >> Cookies and site data >> Clear data.
3. It is seen that the officers who were having problem in login into the SPARROW system, were using wrong URL to access the portal. The correct URL to access the portal is sparrowdad.eoffice.gov.in. The link is also available on CGDA website and can be accessed as under:

www.cgda.nic.in >> Division >> Admin >> Sparrow


(Swapnil Agrawal)
Sr. ACGDA (Admin)