

OFFICE OF CONTROLLER OF DEFENCE ACCOUNTS

No.1, Staff Road, Secunderabad

**MINUTES OF MEETING WITH GOVT. EMPANELLED HOSPITALS IN HYDERABAD
CONFERENCE HELD ON 16 MAY 2017**

The conference has been conducted on 16th May 2017 at 11.00 AM in Main Office. The following participants were present.

Staff side

Hospital side

1) Shri. T Rambabu, IDAS, Controller, Chairman	1) Shri Murthy, rep of Medivision Eye Hospital
2) Shri Siva Sankar Bandi, IDAS, ACDA	2) Shri Sunil Kumar, rep of Usha Mullapudi Cardiac Centre
3) Shri. P S V Nagendra Kumar, Sr.AO Admin	3) Ms. K Sirisha, rep of Apollo Hospital
4) Shri R C Pattanayak, Sr.AO, ECHS	4) Shri N Ramesh, rep of Maxivision Eye Hospital
5) Shri. B. Krishna Mohan, AAO, ECHS	5) Shri Krishna Murthy, rep of Poulomi Hospital
6) Shri. K. Srinivasa Rao, AAO, AN Pay-II	6) Shri K Naga Shiva Raj, rep of Yashoda Hospital
7) Shri. Ramesh Kumar, AAO Medical Section	7) Shri. Venkata Krishna, rep of Pushpagiri Institute West Marredpally, Sec'bad
8) Shri. Somi Reddy, Secretary, AIDAA (Pune)	

AGENDA POINTS:

- A) To assess the difficulties being faced by Hospital Authorities regarding settlement of medical claims.
- B) To Appraise the Hospitals to continue to provide credit facilities.
- C) To Bridge the gap between the Audit Authorities and Hospitals to resolve bottlenecks in clearance of bills.

PROCEEDINGS:

The Chairman welcomed all the participants with formal introduction. Chairman desired that the motto of the gathering is for providing better service to the employees of Defence civilians under the Audit jurisdiction of CDA, Secunderabad. During discussion the Chairman has asked Hospital Authorities to speak about the issues they are facing in clearance of medical bills.

2 In turn reps of Yashoda Hospital and Poulomi Hospital have brought out the following issues:

- a) In-ordinate delay in passing of claims

- b) Passing claim details are not being sent by this Office to the hospitals, in the absence of which, the Hospital Authorities unable to link their claims.
- c) Disallowance details are not being mentioned/forwarded to hospitals.
- d) Audit Authorities are insisting for Approval of CGHS in Original for emergency Admission in spite of producing the copy of fax sent by CGHS Authorities.
- e) Hospitals were asked to submit a list of outstanding claims to enable this Office to take up the matter with appropriate authorities.
- f) Appointment of a Liaison Officer to deal with the bill payment issues.
- g) To take up with Hqrs the issue of provision of funds in order to clear medical reimbursement claims by Hospitals.

3. Regarding point 2(a) above, the Chairman has accepted and stated that some delay was occurred due to shortage of funds in last financial year. To avoid similar situation, necessary steps have been taken to get the allotment of funds in time for speedy disposal of claims.

4 Regarding point 2(b) & (c) Chairman has advised EDP Section of CDA Office to take up the issue with IT & SDC for incorporating data in cheque slips in order to appraise the details of claim to hospitals concerned.

5. Regarding point no. 2(d) of above, it has been decided in the meeting that electronic communication received from CGHS Authorities is acceptable to the Audit Authorities in respect of advances.

6. The Chairman has stated that bills would be admitted as per CGHS prescribed rates i.e. Agreement made between Hospitals and CGHS only. Also advised the hospitals to avoid including non-admissible charges such as consumables, food supplements, vitamin tablets, cost of implants in excess of CGHS admissible rates, etc.,.

7. During interaction, the representatives of Poulomi & Yashoda Hospitals pointed out that some of the claims pertaining to previous years were pending with unit authorities as well as CDA office. In this connection Chairman advised them to raise the issue with unit authorities through proper channel.

8. In the discussion the Chairman has asked staff side to know their problems while admitting the claims. During the discussion, it was pointed out that some hospitals do not quote CGHS code nos. and name of the packages covered. As a result, Sections are unable to process the claims with in stipulated time. Hence, it is requested that the Hospital Authorities to provide above vital information while submitting medical claims so that correct and prompt payments may be made. Further, vitamin supplements/ by-products and unauthorized items are still claimed by the Hospitals even though not entitled. It is also requested that while preferring the claims, required enclosures are to be submitted so that undue correspondence may be avoided between CDA Office and Hospitals. It is agreed upon by the Hospital Authorities to attach a certificate from the treating doctor, if unlisted procedure is carried out.

9. While discussion some of hospitals have appreciated the work of CDA office regarding speedy disposal of their medical claims viz., Medivision Eye Hospital, Maxivision EyeHospital, Pushpagiri Institute and Usha Mullapudi Cardiac Center.
10. At the end of the discussion the Chairman desired that the hospital authorities have to provide credit facility in emergency cases, which was agreed upon by all the hospital representatives.
11. Finally the meeting was concluded with a vote of thanks to the Chair.

Date: 09 /06/2017


Sr. Accounts Officer (Admin)